



FIRST ILLINOIS SYSTEMS, INC.

*Specializing in Integrated Pest Management Programs for the
Health Care, Retirement, and Hospitality Industries*

April 1, 2020

COVID-19 INSPECTION POLICY

Pest management has been designated as an essential service in the executive order issued by Governor Pritzker. At First Illinois Systems, we appreciate the role we play in partnering with the facilities that we service in order to provide a pest-free environment and are appreciative that you continue to choose us to provide these services. It is our goal to continue to fill this important role, while also remaining cognizant of the potential risk of spreading the virus that we face through our frequent visits to healthcare facilities throughout the region. Therefore, in the interest of mitigating any risk of spread, we must institute the following policy regarding pest management activities in areas where confirmed or suspected COVID-19 patients have been housed:

First Illinois Systems will only inspect and treat an area where a suspected or confirmed COVID-19 patient has been seen after the patient has been permanently discharged from the area and a thorough decontamination has been performed on the room.

We are installing this policy in the interest of the health and safety of our employees and their families, an attempt to mitigate any potential spread of the virus through our employees, and to allow us to continue to provide our services to all of our clients. Per IDPH and CDC guidelines, we cannot enter any of our many senior service and other healthcare related clients should we become aware that we were potentially exposed to Coronavirus. Should our representatives inspect one contaminated Coronavirus room at one account, that representative would be prohibited from accessing and providing necessary pest management services to the vast majority of their other accounts.

We are hopeful that you appreciate the need for the installation of this policy and we thank you for your understanding. It is our goal, and our pleasure, to continue to meet your pest management needs for as long as it is safe and reasonable to do so during this unprecedented time in our history.